



Change Management

Why is Change Management so important in today's business environment?

Change Management is a core project management function, critical to achieving success in any programme. It is important to remember that a failure to manage change effectively results in a failure to deliver a project within scope and therefore impacts cost and delivery timeframes. In order to properly control project scope, a well-defined, end-to-end Change Management process is essential.

Spring has the experience of not only implementing Change Management processes and structures within new programmes but also rectifying change management processes on existing programmes that were affecting the ability of programmes to deliver to time and budget or fail completely.

Benefits of an effective change management process are:

- Provide visibility and communication of change transparently to both business and IT staff

- Better assess the cost of proposed changes before they are incurred
- Improve risk assessment
- Utilise the resources involved in the change efficiently and effectively
- Minimise adverse impact of changes on the Business
- Improve IT's deliverables/service to meet business requirements

SERVICES

Spring's ITIL accredited Change Management consultants have worked with organisations from across all sectors to develop and enhance their Change Management function and processes. With this experience and knowledge, we can offer a board range of Change Management services. Our dynamic, flexible and client-tailored approach has allowed many organisations to realise benefits quickly and smoothly.

- Change Management Process Consultancy - this bespoke Spring offering is designed predominantly for organisations with little or no formal Change Management process in place. After reviewing your current working practices Spring will recommend a suitable, tailored process that is optimised for your organisation.



- Change Management Outsourcing - If your organisation doesn't have the skills or doesn't want to invest in a permanent internal Change Management function, Spring has the experience and capability to offer a completely independent end-to-end Change Management process / function. Operating across your IT and business areas enabling you to leverage the benefits of a structured and formal Change Management process without the internal investment.
- Change Management Audit - If you feel your Change Management process is not as effective or as efficient as you would like, then by analysing your current process from start to finish, we will identify the areas where improvements can be made and so bring added benefit your projects and programmes.
- Change Management Tool Assessment and Recommendation - this study provides recommendations on the most appropriate Change Management toolset and its implementation across defined functional areas. If required, this can be followed up by training in both the tool and process maintenance.

Contact Details

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